

PERMANENT AFFILIATED TO MS BRIJ UNIVERSITY, BHARATPUR (RAJ.), PERMANENT NOC FROM GOVERNMENT OF RAJASTHAN APPROVED BY N.C.T.E., RECOGNIZED UNDER SECTION 2 (F) & 12 (B) OF UGC ACT - 1956, & ACCREDITED BY NAAC-B

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Ref. No.: M.S.T.T./202 /

Date.....

Guideline for grievance redressal

The Grievance Redressal Committee of college including 1. Internal complaint committee (Sexual harassment prevention), Anti ragging committee desires to promote and maintain a conducive and unprejudiced environment for stakeholders. The committees will attend to the grievances and complaints registered by anyone. The complain boxes are hanged on walls and the committee will check the boxes for the updating of grievance on regular basis. The committee will also take responsibility to orient student about the grievance redressal procedure of college. The in charges of committee will inform to Principal about all the received grievance and action taken by committee for resolution. It is mandatory that each grievance will resolve within 07 days by committee. If there will be any pendency due to any reason the committee will inform to Principal with a written report.

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Principal Maharaja Surajmal T.T. Colleg Bharatpur (Raj.)